

Calming The Waves of Claims: Collecting, Reporting and Distributing Claims, Simplified

Secure access to information, standards compliance, and processing optimization continue to be pressing issues for claims managers. To address these issues, MountainView Software has developed ClaimZone Reporter® and ClaimZone Enterprise Edition®. A complete claims reporting and management package, ClaimZone tools are J2EE compliant and feature 128-bit encryption and user-defined access to ensure security. Web-based, ClaimZone tools offer the convenience of accessing, processing and sharing data via the Web.

ClaimZone Reporter: Scalable from Single Site to Multi-site Organizations

Whether claims are processed at a single site or at multiple locations around the globe, ClaimZone Reporter helps dramatically reduce the time required to accurately compile information and process First Reports.

Because it is a 100 percent Web-based application, ClaimZone Reporter makes access to current, accurate information about each of the 50 state's First Report of Injury criteria and OSHA forms, as well as general, auto liability and property claims instantaneous to help accelerate the reporting process. Claims can be reported entirely online and then imported into ClaimZone Enterprise Edition or into virtually any claims management system. Paper-based claims and double data entry can be eliminated which helps significantly reduce errors.

Data entry short cuts enable fast creation of claim reports. Fields such as policy, carrier, administrator, and other important pieces of data can be setup to auto-generate each time a new claim report is started.

ClaimZone Reporter's archiving capability also enables claims adjusters to save forms in mid-process for completion at a later date. Previously entered claims can also be easily searched and retrieved for reference or comparison.

While standard reporting formats are available, customized forms or questionnaires can be created for all claim types—workers' compensation, auto liability, property, casualty and specialty liability claims (slip and fall, falling object, false arrest, product liability, etc.).

In addition to saving time for claims managers, ClaimZone Reporter also helps to save time in other departments in an organization. All software updates are made to the web-based browser, eliminating the need for IT staff to install software or make database updates.

While ClaimZone Reporter can work with any third party claim system, it is specifically designed to work with **ClaimZone Enterprise Edition** administration software.

ClaimZone Enterprise Edition: Easing Claims Administration for Adjusters

Once the report is created, ClaimZone Enterprise Edition takes over to help simplify claims adjustment and administration.

Covering all lines of business: workers' compensation, auto/property/car/cart/slip and fall/falling object liability, false arrest, garage keeper, individually-designed processing screens help the adjuster pinpoint the details and better manage the claim.

An electronic data interchange (EDI) -ready application, ClaimZone Enterprise Edition facilitates sharing data between an organization and the trading partner -- the state, the third-party administrator, or insurance carrier.

The intuitive "tree-view" interface, similar to Windows Explorer, makes it extremely easy to navigate through the claim. Logical icons, descriptive text links, and mouse tips help you know exactly what to do and how to do it.

To help ease administrative demands, prioritize their workload, and make sure everything gets done, tasks or diaries may be created. Tasks can be viewed on a daily, weekly or monthly basis. A separate notes function simplifies the process for adding claim notes and specific details of a claim with only a few mouse clicks.

ClaimZone Enterprise Edition also offers freedom of choice. Because it interfaces with other software applications, data can be seamlessly exchanged data between ClaimZone Enterprise Edition and other third-party applications.

About MountainView Software

For more than 10 years, MountainView Software, www.mvsc.com, has provided claims management and reporting software tools to help companies improve the efficiency and accuracy of claims handling. In addition to insurance companies, MountainView Software's customers span a variety of industries including city/state governments, retailers, third party logistics firms, staffing agencies, and many more. MountainView Software is a division of Gallagher Bassett Services, Inc., part of the Arthur J. Gallagher family of companies.

[END]